

JMB/MC OR RESIDENT ASSOCIATION



A typical problem faced by JMB or Resident Association is to communicate effectively with its residents. Some conventional methods still being commonly used until now are announcement at the notice board, form submission before JMB/RA could provide any reply to the residents, or communication through the office admin. Now, some of the Resident Associations are tapping on modern technologies such as setting up a website, a blog, a facebook page to improve communications; and those who value two-way interactive communications usually will create a chat group on mobile App which could result in unproductive chats and intense arguments that would jeopardize the harmony of the neighbourhood.

i-Neighbour is the answer to all these hassles, and it is THE solution for JMB/RA to manage its neighbourhood from collecting maintenance fees, to handling visitor management, facility booking in daily operation to almost everything you need to run a smart community.



Register & Get QR Code for Easy Access



MyKad Friendly for Malaysians



Book Facilities Instantly



Pay Maintenance Fee Effortlessly



Multilingual Suitable for Many Regions



Panic Button for Emergencies



Stay Updated with Notifications & Reminders



PreRegistration to Smoothen Visitation Process



Access InfoZone give Access to Information



Blacklist Menace to Maintain Security





Invaluable Benefits for Resident Association

Easy Setup and Configuration

With i-Neighbour, Management Company only needs to set up the system once to make it ready and available in the Web and App portals for immediate deployment.

Build Neighbourhood Community Immediately

Homeowners or tenants can join i-Neighbour straightaway. As the homeowners/tenants inviting the family members into the system, the community expands and ties up nicely at the same time.

Readily Available Useful Information for Residents

i-Neighbour provides Info Zone for Management Company to publish useful information to residents, making disbursement of information complete and inclusive.

- **Announcement:** For all homeowners/tenants and their family members who are also i-Neighbour members.
- **Message:** Personalized message to individual homeowners complete with document and photo attachment feature in various formats.
- **Documents:** Management Company can upload all documents such as various forms, meeting minutes and etc.
- **Contacts:** Management Company can publish relevant contacts including emails, phone numbers for residents to access easily.

Established Payment Gateway

Management Company can integrate i-Neighbour solution with GHL payment gateway and SQL accounting system for homeowners to pay all kinds of payments to JMB/MC account directly online or via a smartphone.

Report Submission Made Easy

Homeowners can use the Report feature to report defects in their units and submit complaints about incidents/defects at the public areas through i-Neighbour App along with photo proofs. This Report feature saves all the hassles to fill up forms for report purposes. Homeowners will be notified in the similar App with ticketing system built in the management module, when the Management Company has rectified the defects, making following up on report cases traceable.

Modern Visitor Management System

i-Neighbour can be implemented to handle visitor comings and goings. Use i-Neighbour to institute Visitor Management System from the very beginning to eliminate criminal cases that usually happen in the early period of any neighbourhood.

Enhance Security and Automation with IoT

i-Neighbour can integrate with IoT (Internet of Things) security products such as smart lock, vehicle number plate recognition system, ip camera and etc., and installation of the these optional security devices can enhance the security and automation at a neighbourhood without incurring bloated cost as well as complicated and separate installation.



Great Features for Residents

The Good Things Continue

All benefits of i-Neighbour will be available for the homeowners and residents when they adopt the system, and the system admin access level can be customized and assigned to certain authorized JMB/MC committees.

Effective Facility Booking

i-Neighbour comes complete with Facility Booking feature that allows residents to book available facilities in the neighbourhood simply by using the i-Neighbour App or through the Web. There is no need to go to the management office for simple matter like facility booking.

Fair and Inclusive e-Polling

Eliminate discontentment of the JMB/MC's decisions when homeowners can take part in the Polling exercise themselves. Gather residents' opinions effortlessly through i-Neighbour e-Polling feature.

InfoZone Control

JMB/MC may allow the using of the administrator role for the InfoZone in i-Neighbour to make announcements and sending of messages.

Manage Visitor Management System

JMB/MC may involve in customization of their own rules to manage visitors into their neighbourhood through i-Neighbour.

Publish Events

Through i-Neighbour, the JMB/MC can publish organized events for example lantern festival, Potluck Party, AGM and many more, and the system can handle pre-registration, and event review.

i-Merchant to Serve the Neighbourhood

i-Merchant can better the life of the residents when they can book, order, purchase and browse the nearby shops through i-Neighbour App.



Pricing Structure

- 3-month free trial period will be given to every registered neighbourhood that is managed by the Management Company.
- Upon completion of the 3-month free trial period, JMB or Resident Association needs to pay the subscription fee annually.

Example: If a neighbourhood consists of 500 units household (irrespective of the size), the total subscription fees:

Subscription Fees: RM2.00 x 500 x 12-month = RM12,000 annually

Note: The subscription price is not inclusive of any optional IoT security products mentioned above. The IoT security products are